


Introducing Your NEW Southwest Arkansas Electric Bill



SOUTHWEST ARKANSAS ELECTRIC
2904 E. 9TH / PO BOX 1807
TEXARKANA TX 75504-1807
www.swrea.com
facebook.com/SWAEECC

Payment must be received in our office by close of business on the DUE DATE to Avoid Penalty. Your payment and any returned items may be processed electronically.
24 Hour NTE DROP and Kick is available for your convenience. Allow 3-5 days for delivery if paying by mail.
TO REPORT OUTAGES, check your fuses, breakers, and equipment first. Find out if your neighbor's power is also off. Call 1-888-229-8474 for 24 hour emergency service.

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM
Customer Service: 1-800-762-2743
Pay By Phone Automated: 1-888-999-2101
Outage Response Center: 1-866-229-8474
Automated Response Center: 1-888-265-2743

Customer Name: ELECTRIC SOCKET COMPANY
Mailing Date: 09/30/2019
Account #: 11111111
99999999
Bill Period: 08/22/2019 - 09/22/2019 (31 Days)
Due Date: 10/22/2019
Charge detail found on back of this page.

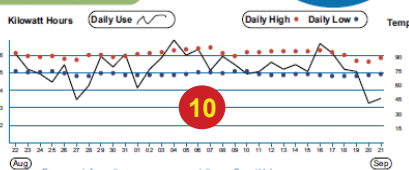
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TOTAL DUE

\$237.65

PAYMENT DUE
10/22/2019

Daily Energy Use



10

For more information on your usage, visit your SmartHub app or www.swrea.com.

Your Average Daily Use

63 kWh AVERAGE DAILY USE
Range: 34 - 88

\$7.67 AVERAGE DAILY COST
Range: \$4.12 - \$10.67

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CRITICAL CARE MESSAGE

You may pay your bill by using our automated service - Call 1-888-999-2101 or online at swrea.smarthub.coop or by MoneyGram through third party participating locations (MoneyGram SWAEECC ID# is 17090)

Please notify us if you have Critical Care Life Support in your home.

Payment must be received in our office by close of business on the due date to avoid penalty.

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Monthly Energy Use Comparison

Total Energy Use This Month: **1959 kWh** (31 days)

Total Energy Use Last Month: **1682 kWh** (31 days)

Total Energy Use This Month Last Year: **1773 kWh** (31 days)

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Return This Portion With Your Payment

6

ACCOUNT #: 11111111
SERVICE ADDRESS: 111 LIGHT IT UP ALLEY

Total Due: \$237.65
Payment is due by 10/22/2019
\$7.15 late penalty will apply after Due Date
Gross Amount - After Due Date \$244.80

7

PREVIOUS ACCOUNT ACTIVITY

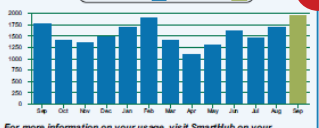
| | |
|--------------------------------|-----------|
| Previous Balance | \$208.51 |
| Payment Received | -\$208.51 |
| Balance Before Current Charges | \$0.00 |

Current Activity

| | | |
|--------------------------------|---------------------|-----------------|
| Energy Charge | 500 kWh @ 0.10544 | \$52.72 |
| Energy Charge | 1,459 kWh @ 0.09045 | \$131.97 |
| Service Availability Charge | | \$16.50 |
| State Sales Tax | | \$14.20 |
| County Sales Tax | | \$4.92 |
| SECURITY LIGHT | | \$19.06 |
| COST OF POWER ADJ TO/RTO RIDER | | -\$7.16 |
| COST OF DEBT ADJ | | \$0.94 |
| Surge Suppressor | | \$4.50 |
| Total Current Activity | | \$237.65 |
| Total Amount Due | | \$237.65 |

4

Usage History



For more information on your usage, visit SmartHub on your computer or mobile device.

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PLEASE INDICATE CHANGE OF ADDRESS / PHONE NUMBER HERE

MAILING ADDRESS:

CITY STATE ZIP


LOCATION PHONE NUMBER: OTHER PHONE NUMBER

SOCIAL SECURITY NUMBER: ()

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Other Ways to Pay Your Bill

- Online: Pay your bill at swrea.com
- Phone: Call 888-999-2101 Pay By Phone Automated
- Mobile App: Download the SmartHub app on iTunes or Google Play Store
- MoneyGram: Through Third Party Participating Locations (MoneyGram SWAEECC ID# 17090)



Texarkana 2904 E. 9th, Hwy 82 E. 870-772-2743
DeQueen 110 Crossroads Rd. 870-642-2737
Bradley 829. N. Express Ave. 870-384-3329
Nashville 1665 South 4th Street 870-845-1313

You may contact the Cooperative about any problem with billing or service, or for a delayed payment agreement.
1-800-762-2743

Page 2 of 2

Account #: 11111111 **Rate Schedule / Reference:** 01/REGULAR BILL **Service Address:** 111 LIGHT IT UP ALLEY

| Meter # | Description | Days | Services | From | To | Readings Previous | Readings Present | Metered Usage | Meter Multiplier | Recorded Usage |
|----------|-------------|------|----------|----------|----------|-------------------|------------------|---------------|------------------|----------------|
| 99999999 | BILLING | 31 | | 08/22/19 | 09/22/19 | 66275 | 68234 | 1959 | 1 | 1959 |

9

PREVIOUS ACCOUNT ACTIVITY

| | |
|--------------------------------|-----------|
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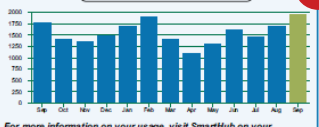
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CITY STATE ZIP


LOCATION PHONE NUMBER: OTHER PHONE NUMBER

SOCIAL SECURITY NUMBER: ()

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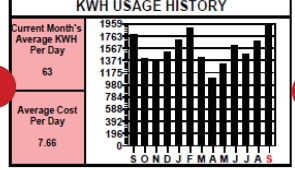


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www.swrea.com
facebook.com/SWAEECC

Phone: 800-782-2743 A Touchstone Energy Cooperative
870-772-2743
870-773-5729
Fax: 870-773-5729
Web Site: swrea.com
facebook.com/SWAEECC

3

KWH USAGE HISTORY



4

OFFICE HOURS: 8:00 AM to 5:00 PM, Monday to Friday. 24 Hour NTE DROP is available for your convenience. Allow 3-5 days for delivery if paying by mail.
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1

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| Account No. | Service Location | Map Location | Service From | To | Days |
|-------------|-----------------------|--------------|--------------|------------|------|
| 11111111 | 111 LIGHT IT UP ALLEY | 1228-17-6-3 | 08/22/2019 | 09/22/2019 | 31 |

| Meter Number | Pres Read | Prev Read | Mult | KWH Used | Rate Schedule / Reference |
|--------------|-----------|-----------|------|----------|---------------------------|
| 99999999 | 68234 | 66275 | 1.0 | 1959 | 01/REGULAR BILL |

| Activity Since Last Bill | \$ Amount | Current Bill Information | \$ Amount |
|-------------------------------|-----------|--------------------------------|-----------|
| Previous Balance | 208.51 | ENERGY CHARGE | 184.69 |
| Payment | -208.51 | SERVICE AVAILABILITY CHARGE | 16.50 |
| Other Adjustments | 0.00 | STATE SALES TAX | 14.20 |
| Balance Prior to this Billing | 0.00 | COUNTY SALES TAX | 4.92 |
| | | SECURITY LIGHT | 19.06 |
| | | COST OF POWER ADJ TO/RTO RIDER | -7.16 |
| | | COST OF DEBT ADJ | 0.94 |
| | | SURGE SUPPRESSOR | 4.50 |

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How will you SmartHub?

- Report Outages
- Outages Updates
- Monitor Usage
- Pay Bill
- On My Tablet
- On My Smartphone
- On My Computer

7

| | | | |
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| | | COST OF DEBT ADJ | 0.94 |
| | | SURGE SUPPRESSOR | 4.50 |

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AMOUNT DUE: 237.65
DUE DATE: 10/22/2019 **ACCOUNT NUMBER:** 11111111
AMOUNT AFTER DUE DATE: 244.80

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CITY STATE ZIP

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- 1** Southwest Arkansas Electric Contact Information/Office Hours
 - 2** Customer Name, Account Number, & Billing Period Details
 - 3** Average Daily Usage & Cost
 - 4** 13 Month Usage History Graph
 - 5** Special Messages
 - 6** Remittance Stub Includes Your Amount Due, Billing Due Date, & Potential Late Payment Charge
 - 7** Account Activity Since Last Billing & Current Charge Detail
 - 8** Change of Address Confirmation*
*Please keep us informed of any updates to your mailing address & phone number
 - 9** Meter Row Details Your Current Month's Meter Usage/Other Details
- NEW FEATURES!
- 10** Daily Usage Graph
 - 11** Monthly Usage Comparison*
*Compare this month to the usage from last month, as well as the usage from last year.
 - 12** Southwest AR Electric Message Center*
*Updated monthly to notify you of upcoming events, available programs, useful tips, & more!
 - 13** Additional Ways to Pay Your Bill